



HIGHLAND FAMILY RESOURCE CENTER (HFRC)

What We Do

Lincoln Families' resource hub located at Highland Community School in East Oakland, engages families and provides access to information and connections to neighborhood resources. Our school-based Family Resource Center (FRC) is a catalyst for community healing and profound improvements in family and neighborhood life. Lincoln staff provide opportunities to develop new skills and achieve a greater capacity for supporting the healthy development, academic success, and well-being of their children in the following areas:

- Family Engagement – Providing family learning opportunities to strengthen skills for the healthy educational and social development of their children;
- Health & Wellness – Providing access to case management services as well as workshops/classes to build skills for healthy living and wellness;
- Resources Navigation – Linking families to health care and other needed community resources;
- Community Action – Building capacity for engaging in community service and advocacy about issues that affect Highland families, including immigration rights, neighborhood safety, and housing/tenant rights.

Our Why

When families take part in their young children's education programs, children do better in school. Lincoln Families' Highland Family Resource Center is located in East Oakland, where 35% of residents are foreign-born, and 48% are native Spanish speakers. Most FRC participants have limited English language and literacy skills. Our FRC offers caregivers the opportunity to participate in their child's learning from the very beginning. It is a safe place where caregivers come together to learn ways to support learning at home, engage in neighborhood action activities, and provide support to one another.

FRC-NH/R Leadership

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FRC-NH/R Webpage

<http://lincolnfamilies.org/programs-services/well-being/family-resource-center>

For more information please call

510.273.4700



Outcomes/Impact

- 91% of caregivers reported increased involvement with their child's learning at home.

Our Family Resource Center is co-located on the Highland Community School campus at 8521 A Street in East Oakland. Registration is available at the FRC or by calling 510-273-4700. Priority is given to families who have been referred to us by teachers and principals.

Call to Action

- \$500 would provide a family in crisis with funds to assist them as they stabilize.
- \$1,500 would provide a summer camp experience for three youth, integrating educational and enrichment activities, community volunteering, and recreational field trips.
- \$30,000 would provide flexible funding to support one-time costs of caregivers, such as first month's rent on housing, medical costs, and other emergency needs.

David's Story:

At age 6, David's family became part of Lincoln's Family Resource Center, located at the campus of his elementary school in East Oakland. Impacted by a traumatic migration journey, David was sad and not adjusting well to his new country. Not understanding English, he didn't play at recess with the other children. David's mother, Gabriela, shared David's story with a Lincoln clinician. Through the Lincoln team, David and his mom are getting the support they need to build a strong future.

The Lincoln clinician immediately advocated a transfer for David from his community school to a bilingual dual language immersion school. In working with the family, she discovered that David had sustained a significant injury during his migration journey, which had not healed properly due to a lack of medical attention. The Lincoln team connected the family to medical resources, and David had the operation he needed. Today, David is a thriving third grader, participating in sports and making friends. David's mom received the tools and resources she needed from Lincoln's bilingual staff leaders, and David is now on a strong path toward academic achievement and success. "Lincoln makes my son, and I feel like we matter," says Gabriela, which really says it all.